# ISABELLE ENGELER

## **CONTACT INFORMATION**

University of Lausanne, Faculty of Business & Economics Anthropole, 1015 Lausanne, Switzerland

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# **ACADEMIC POSITIONS**

### University of Lausanne, Switzerland

Associate Professor of Marketing (with tenure), 2022-present

# **IESE Business School, Spain**

Assistant Professor of Marketing, 2016-2022 (promoted to Associate Professor 07/2022)

### New York University, USA

Visiting Scholar, Marketing Department, 2010-2011 & 2014-2015 (Mentor: Priya Raghubir) Associated Researcher, Psychology Department, Oettingen-Gollwitzer Motivation Lab, 2014-2015

### University of Hamburg, Germany

Visiting Postdoctoral Researcher, Psychology Department, Motivation Lab, Summer 2013

### University of St. Gallen, Switzerland

Postdoctoral Researcher, Center for Customer Insight, 2013-2016 Doctoral Student, Institute for Services and Tourism, 2007-2012

### **EDUCATION**

Ph.D. in Management, specialization Marketing, 2012 [with highest distinction] University of St. Gallen, Switzerland

M.A. in Marketing, Services and Communication Management, 2007 University of St. Gallen, Switzerland

B.A. in Business Administration, 2005 [winner, best first-year student result] University of St. Gallen, Switzerland

# **RESEARCH INTERESTS**

Consumer Behavior, Judgment and Decision Making, Self-Other Biases, Behavioral Finance and Pricing, Influencer Marketing

# HONORS, AWARDS, GRANTS, AND FELLOWSHIPS

Research Grant, IESE High Impact, PI "Mobile Financial Decision Making", 2021-2023 (€43,000)
Research Grant, Spanish Ministry, Co-Investigator (PI J. Müller-Trede), 2020-2023 (€19,965)
Travel Grant, Swiss Academy of Humanities and Social Sciences, 2014 and 2015 (\$1,000 each)
Grant to establish Marketing Speaker Series, University of St. Gallen, Switzerland, 2013 (\$10,000)
Three-year Postdoctoral Grant, University of St. Gallen, Switzerland, 2013-2016 (\$175,000)
Highest distinction for Ph.D., University of St. Gallen, Switzerland, 2012 [Summa Cum Laude]
One-year Fellowship, Swiss National Science Foundation, for advancing the doctoral thesis at the Marketing Department at Stern School of Business, New York University, USA, 2010 (\$50,000)
Grant, Swiss National Science Foundation, Summer School, University of Michigan, 2010 (\$2,500)
Grant, Swiss National Science Foundation, Summer School, University of Essex, 2009 (\$2,700)
Winner, best 1st-year student result, University of St. Gallen, Switzerland, 2002 [1st of≈1000 students]
Winner, best result in business-related subjects (Economics, Business Administration, Law), High School at Kantonsschule Wattwil, Switzerland, 2000 [1st of≈50 students]

# PUBLICATIONS AND MANUSCRIPTS UNDER REVIEW (\*equal contribution)

- Trupia, M. G.+ & Engeler, I. When the Unexpected Happens: How People Respond to Unbudgeted Time Savings. Under review at *Journal of Personality and Social Psychology*.
  - John A. Howard / AMA Doctoral Dissertation Award, honorable mention
- Engeler, I., & Häubl, G. (2021). Miscalibration in Predicting One's Performance: Disentangling Misplacement and Misestimation, *Journal of Personality and Social Psychology*, *120*(4), 940-955. https://doi.org/10.1037/pspi0000301
- Engeler, I.,\* & Barasz, K.\* (2021). From Mix-and-Match to Head-to-Toe: How Brand Combinations Affect Observer Trust. *Journal of Consumer Research*, 48(4), 562-585. https://doi.org/10.1093/jcr/ucab041
- Engeler, I., & Raghubir, P. (2018). Decomposing the Cross-Sex Misprediction Bias of Dating Behaviors: Do Men Overestimate or Women Underreport their Sexual Intentions?. *Journal of Personality and Social Psychology*, 114(1), 95-105. https://doi.org/10.1037/pspi0000105

# MANUSCRIPTS IN PREPARATION FOR SUBMISSION (+PhD advisee)

- Trupia, M. G.,+ Mogilner, C., & Engeler, I. What's Meant vs. Heard When Communicating Busyness. In preparation for *Journal of Personality and Social Psychology*.
  - John A. Howard / AMA Doctoral Dissertation Award, honorable mention
- Hafenbraedl, S., Shiyao, N., Engeler, I., Müller-Trede, J., Bajet, A., & Martinez, R. The "Equal-Opportunity Jerk" Defense: An Illusion of Gender-Blindness or Classic Bayesian Updating? In preparation for *Psychological Science*.

- Gloor, J., Bajet Mestre, E., Seong, M., Engeler, I., Brands, R. Levelling the Playing Field via the Playing Field: A New Way for Women and Men to Network. In preparation for *Academy of Management Discovery*.
- Kettle, K., Engeler, I., & Häubl, G. Performance-Enhancing Social Contexts: When Sharing Predictions About One's Performance is Motivating. In preparation for *Journal of Consumer Research*.
- Engeler, I., & Oettingen, G. Mental Contrasting and Performance in Sports-Achievement Contexts. In preparation for *Organizational Behavior and Human Decision Processes*.

# SELECTED RESEARCH IN PROGRESS

Mobile Financial Decision Making, with S. Tully and J. Müller-Trede
Interaction of Defaults and Discounts, with A. Yilmaz, J. Quoidbach, and M. Jung
Brand Prominence Fallacy, with P. Giger and R. Hofstetter
Underestimating Paths to Success After Successful Outcomes, with K. Barasz and J. Quoidbach
Choices and Voices—in Our Heads: How "Should" and "Want" Voices Affect Judgment, with
M.I. Norton and T. Schlager

## **INVITED PRESENTATIONS**

"Mix-and-Match vs. Head-to-Toe: How Brand Combinations Affect Observer Trust" Singapore Management University, Singapore, Marketing Seminar (March 2022) HEC Paris, France, Marketing Seminar (May 2021) University of St. Gallen, Switzerland, Management Seminar (March 2021) University of Lucerne, Switzerland, Management Seminar (December 2019) IESE Business School, Spain, Marketing Camp (March 2019)

"Miscalibration in Predicting One's Performance: Disentangling Misplacement and Misestimation"

IE Business School, Spain, Judgment and Decision Making Seminar (May 2019) ESADE Business School, Spain, Marketing Seminar (March 2019) IESE Business School, Spain, Strategy Brown Bag (March 2019)

"I Run to be Fit, You Run for Fame: Leveraging Projection to Improve the Validity of Responses to Sensitive Consumption Motives"

University of Lugano, Switzerland, Marketing Seminar (March 2016)

University of Zurich, Switzerland, Management Seminar (December 2015)

University of Lausanne, Switzerland, Marketing Seminar (December 2015)

UCD Dublin, Ireland, Marketing Seminar (November 2015)

INSEAD Fontainebleau, France, Marketing Seminar (October 2015)

ESMT Berlin, Germany, Marketing Seminar (October 2015)

IESE Business School, Spain, Marketing Seminar (October 2015)

New York University, Marketing Brown Bag (March 2015).

University of Miami, Marketing Brown Bag (May 2014).

Panel Speaker "The Role of Consumer Insights for Business Growth," *Swiss-American Chamber of Commerce Young Professional Committee* and *Swissnex New York*, NY, USA (December 2014).

- "Self-Regulation in High Ambition Contexts,"

  New York University, Motivation Lab Brown Bag, Psychology Department (November 2014).
- Keynote Speaker "Pricing under Pressure: How to Generate Revenue in the Present Context?," *General Assembly, Private Selection Hotels*, Arosa, Switzerland (April 2012).

# **CONFERENCE PRESENTATIONS** (\* indicates presenter)

- Gloor, J.\*, Bajet Mestre, E., Seong, M., Engeler, I., Brands, R. (2023, August 4-8). *Sports Networking: A Non-Traditional Path for More Gender Diversity in Leadership?*. Academy of Management (AOM) conference. Boston, USA.
- Trupia, M. G., \* & Engeler, I. (2023, July 6-8). When the Unexpected Happens: How People Respond to Unbudgeted Time Savings. European Association for Consumer Research (EACR) Conference. Amsterdam, Netherlands.
- Giger, P.,\* Hofstetter, R., & Engeler, I. (2023, May 23-26). *Brand Prominence Fallacy: Evidence that Consumers React Harsher to Branded Content of Bigger Influencers.* European Marketing Academy (EMAC) Conference. Odense, Denmark.
- Trupia, M. G., \* & Engeler, I. (2022, November 10-13). When the Unexpected Happens: How People Respond to Unbudgeted Time Savings. Talk at Society for Judgment and Decision Making (SJDM) Conference. San Diego CA, USA.
- Trupia, M. G., \* & Engeler, I. (2022, October 20-23). When the Unexpected Happens: How People Respond to Unbudgeted Time Savings. Association for Consumer Research (ACR) Conference. Denver CO, USA.
- Engeler, I.,\* & Barasz, K. (2022, June 16-18). *Mix-and-Match vs. Head-to-Toe: How Brand Combinations Affect Observer Inferences and Trust*. INFORMS Society for Marketing Science (ISMS) Conference. Chicago, USA.
- Trupia, M. G.,\* & Engeler, I. (2022, March 3-5). When the Unexpected Happens: How People Respond to Unbudgeted Time Savings. Society for Consumer Psychology (SCP) Conference (virtual).
- Trupia, M. G.,\* & Engeler, I. (2022, February 17). When the Unexpected Happens: How People Respond to Unbudgeted Time Savings. Poster presented at the JDM Preconference of the Society for Personality and Social Psychology (SPSP) Conference. San Francisco, USA.
- Trupia, M. G.,\* Mogilner, C., & Engeler, I. (2022, February 10-12). *Stressed or Self-Important? Intentions vs Perceptions When Communicating Busyness*. Poster presented at the Society for Judgment and Decision Making (SJDM) Conference (virtual).
- Trupia, M. G.,\* Mogilner, C., & Engeler, I. (2021, May 25-28). Stressed or Self-Important? Intentions vs Perceptions When Communicating Busyness. European Marketing Academy (EMAC) Conference. Madrid, Spain (virtual).
- Trupia, M. G.,\* Mogilner, C., & Engeler, I. (2020, October 1-4). *Stressed or Self-Important? Intentions vs Perceptions When Communicating Busyness*. Association for Consumer Research (ACR) Conference. Paris, France (virtual).

- Engeler, I.,\* & Barasz, K. (2019, July 5-7). *Mix-and-Match vs. Head-to-Toe: How Brand Combinations Affect Observer Inferences and Trust*. CBSIG Conference (AMA). Bern, Switzerland.
- Engeler, I.,\* & Barasz, K. (2019, May 28-31). *Mix-and-Match vs. Head-to-Toe: How Brand Combinations Affect Observer Inferences and Trust*. European Marketing Academy (EMAC) Conference. Hamburg, Germany.
- Kapogli, E.,\* Engeler, I., & Quoidbach, J. (2019, March 22). *Do Positive Emotions Always Lead to Increased Performance? Examining the Unexpected Benefits of Mixed Emotions*. Society for Affective Sciences (SAS) Annual Conference. Boston, USA.
- Engeler, I.,\* & Häubl, G. (2018, November 16-19). *Miscalibration in Performance Prediction*. Poster presented at the Society for Judgment and Decision Making (SJDM). New Orleans, USA.
- Engeler, I.,\* & Barasz, K. (2018, October 11-14). *Brand Fan(atic)s: When Excessive Brand Loyalty Sends the Wrong Signal*. Association for Consumer Research (ACR) Conference. Dallas, USA.
- Engeler, I.,\* & Raghubir, P. (2016, November 18-21). How Real is the Bias in Cross-Gender Judgments of Dating Behaviors: Do Men Really Overpredict Women's Sexual Intentions? Poster presented at the Society for Judgment and Decision Making (SJDM). Boston, USA.
- Kettle, K.,\* Häubl, G., & Engeler, I. (2016, June 9-11). *Performance-Enhancing Social Contexts: When Sharing Predictions About One's Performance Is Motivating*. Behavioural Decision Research in Management (BDRM) Conference. Toronto, Canada.
- Kettle, K.,\* Häubl, G., & Engeler, I. (2016, February 25-27). *Performance-Enhancing Social Contexts: When Sharing Predictions About One's Performance Is Motivating*. Society for Consumer Psychology (SCP) Conference. St. Pete Beach, USA.
- Kettle, K.,\* Häubl, G., & Engeler, I. (2015, October 1-4). *Sharing Predictions*. Association for Consumer Research (ACR) Conference. New Orleans, USA.
- Engeler, I.,\* & Raghubir, P. (2015, June 25-27). Leveraging Projection to Increase the Predictive Validity of Self-Reports: Four Experiments in the Domain of Consumption Motives. Society for Consumer Psychology (SCP) International Conference. Vienna, Austria.
- Engeler, I.,\* & Raghubir, P. (2015, February 26-28). Leveraging Projection to Increase the Predictive Validity of Self-Reports: Four Experiments in the Domain of Consumption Motives. Society for Consumer Psychology (SCP) Conference. Phoenix, USA.
- Engeler, I.,\* & Raghubir, P. (2014, November 21-24). I Purchase for Quality, Others for Status: Delineating, Attenuating, and Leveraging Biases in Comparative Self-Reports. Society for Judgment and Decision Making (SJDM). Long Beach, USA.
- Engeler, I.,\* & Raghubir, P. (2013, October 3-6). I Run to be Fit, You Run for Fame: Context Effects Affecting Self-Positivity in Judgments on Consumption Motives and Emotions.

  Association for Consumer Research (ACR) Conference. Chicago, USA.
- Engeler, I.,\* & Laesser, C. (2013, June 4-6). *Consumers' Emotions about Getting a Discount and their Likelihood to Return at Regular Prices*. European Marketing Academy (EMAC) Conference. Istanbul, Turkey.
- Engeler, I.,\* & Laesser, C. (2012, October 4-7). Emotional Effects of Purchase Price-Reference

- *Price Divergence*. Association for Consumer Research (ACR) Conference. Vancouver, Canada.
- Raghubir, P.,\* Statman, M., & Engeler, I. (2012, June 29-July 1). *Personalities of Financial Products*. Society for Consumer Psychology (SCP) International Conference. Florence, Italy.
- Raghubir, P.,\* Engeler, I., & Statman, M. (2012, May 22-25). *The Interplay of Hope and Fear on Investment Choices*. European Marketing Academy (EMAC) Conference. Lisbon, Portugal.
- Engeler, I.\* (2009, May 24-26). Consumers' Discrete Emotional Responses Towards Prices in the Service Context. European Marketing Academy (EMAC) Doctoral Colloquium. Nantes, France.
- Engeler, I.,\* Laesser, C., Bieger, T., & Beritelli, P. (2009, May 26-29). *Predicting Online Travel Purchase: The Case of Switzerland*. European Marketing Academy (EMAC) Conference. Nantes, France.
- Engeler, I.,\* & Laesser, C. (2008, May 27-30). Perceived Price Fairness of Price Discrimination in the Restaurant Industry: The Case of Switzerland. European Marketing Academy (EMAC) Conference. Brighton, UK.

### **TEACHING**

# **Teaching Interest**

Consumer Psychology, Judgement and Decision Making, Marketing, Research Methods, Pricing and Price Psychology

# **Teaching Experience**

University of Lausanne, Switzerland

Instructor, "Strategic Marketing" MSc core course, Fall 2022-present

Instructor, "Experimental Design" PhD course, Fall 2022-present

Instructor, "Behavioral Insights" MSc and PhD course elective, Spring 2023-present

Instructor, "Digital Marketing and Transformation" EMBA, Fall 2023-present

# IESE Business School, Spain

Instructor, "Marketing Management" Full-time MBA, Barcelona, Fall 2016-2022

- o #1 (Europe) #1 (worldwide), Economist Full-time MBA Ranking (2021)
- Instructor, "Marketing Management" GEMBA, NYC Campus, Spring 2019
  - o #3 (Europe) #4 (worldwide), Financial Times GEMBA Ranking (2021)

Instructor, "Marketing Management" EMBA, Barcelona, Fall 2021

o #1 (worldwide), Financial Times Exec Edu Ranking (2015-2020)

Instructor, "Marketing Management" Young Talent Program, Spring 2018-2022

Instructor, "Marketing Management" UIC Program, Fall 2018-2022

Instructor, "Behavioral Insights" PhD Seminar, Spring 2021-2022

#### University of St. Gallen, Switzerland

Guest Lecture, "Behavioral Pricing" Bachelor Course, Fall 2009. Guest Seminar, "Pricing and Customer Value" Master Course, Fall 2008 and 2009

University of Applied Sciences Chur, Switzerland,

Guest Lecture, "Behavioral Pricing" Bachelor Course, Fall 2009

# ADDITIONAL EDUCATION

Harvard Case Method Teaching Seminar, Part 1, May 2018 Seminars in Learning and Teaching in Higher Education, University of St. Gallen, 2008-2009 University of Michigan, USA, Regression II & Advanced Multivariate Statistics, Summer 2010 University of Essex, UK, Theory of Regression, Summer 2009

### ACADEMIC SERVICE

#### **Ad-hoc Reviewer**

Journal of Consumer Psychology, 2018-present Association for Consumer Research Conference, 2014-present Society for Consumer Psychology Conference, 2015-present European Marketing Academy Conference, 2014-present Academy of Marketing Science Conference, 2016, 2018 Global Marketing Conference, 2014

#### **PhD Student Advisor**

Maria Giulia Trupia, IESE Business School (Placement: UCLA Postdoc 2022-2024) recipient of the John A. Howard / AMA Doctoral Dissertation Award, honorable mention

- Advisor, 2018-2022
- Comprehensive exam and 2<sup>nd</sup> year paper committee, 2019
- Dissertation Proposal Committee, 2020
- Dissertation Defense Committee, 2022

Alim Yilmaz, IESE Business School

• Advisor, 2022-present

### **PhD Student Committee**

Ewa Kochanowska, IESE Business School, Barcelona

- Comprehensive exam and 2<sup>nd</sup> year paper committee, 2019
- Dissertation Proposal Committee, 2020
- Dissertation Defense Committee, 2022

Eirini Kapogli, ESADE Business School, Barcelona

- MRes Master Thesis Committee, 2018
- Dissertation Proposal Committee, 2019

Joseph Korkames, IESE Business School, Barcelona

• Comprehensive exam and 2<sup>nd</sup> year paper committee, 2021

Sergio Pirla, UPF Universitat Pompeu Fabra, Barcelona

• Dissertation Defense Committee, 2022

### **Service to University of Lausanne**

Commission Member, HEC Research Fund, 2022-present

### **Service to IESE Business School**

Ph.D. Liaison, Marketing Department 2018-2022

Ph.D. Committee, IESE Business School, 2018-2022

Ph.D. Recruiting Committee, Marketing Department, 2018-2022

Faculty Recruiting Committee, Marketing Department, 2018, 2019

Organizer, Marketing Seminar Series, 2016-2022

Organizer, Internal Marketing Department Brown Bag, 2018-2022

Co-Initiator and Organizer, Experimental Research Group Meetings, 2017-2022

MBA Student Mentor, 2017-2022

Advisor, MBA Independent Study Project (ISP), 2019-2022

ANECA Accreditation Panel, 2019

AACSB Accreditation Panel, 2020

Speaker, Welcome Day of Incoming Faculty, 2019, 2020

Speaker, PhD Opening Day, 2018

# Service to the University of St. Gallen

Co-Initiator and Organizer, Marketing Seminar Series, 2013-2016

# **PROFESSIONAL AFFILIATIONS**

Association for Consumer Research

Society for Consumer Psychology

Society for Personality and Social Psychology

Society for Judgment and Decision Making

European Marketing Academy

Bejavioral-The Barcelona Center for Behavioral Science

World Economic Forum (WEF), Expert Network

Spanish Ministry Accreditation (ANECA) as "personal docente e investigador" at Spanish Univ.

# **INDUSTRY EXPERIENCE**

06-08/2008	Thomas Cook AG, Germany, Consulting Mandate "Pricing Strategy"
01-09/2005	Longines S.A. (Swatch Group), Switzerland, Marketing Internship
10/2000-03/2001	E-Sider.com (TradeDirect), Switzerland, Online Trading Internship
& 07/2001_09/2001	

& 07/2001-09/2001

### LANGUAGE

German, English, French, Spanish

8 April 2023